

Measure	Owner & Updater	Dec 2014 Result	Trend	Sep 2015 Result	Trend	Dec 2015 Result	Comments
Performance Measures							
TST01 - % of Tenancy Sustainment cases where eviction has been prevented (taken 6 months after case closure)	Fiona Williamson Layna Carman	No Data Target: 70		92% (11/12) Target: 70	↗	100% (17/17) Target: 70	All 17 cases closed between 1st April and 30 June 2015 are still sustaining their tenancies.
TST02 - % of Tenancy Sustainment cases where rent arrears were reduced	Fiona Williamson Layna Carman	No Data Target: 70		75% (6/8) Target: 70	↘	65% (11/17) Target: 70	The total rent arrears for closed cases has been reduced by £17,525 since April 2015
TST03 - Number of active cases being supported by the Tenancy Sustainment Team	Fiona Williamson Layna Carman	No Data Info Only		258 Info Only	↗	296 Info Only	Average number of cases per month 99
TST04 - Number of Tenancy Sustainment cases closed with successful resolution	Fiona Williamson Layna Carman	No Data Info Only		7 Info Only	↗	10 Info Only	

